

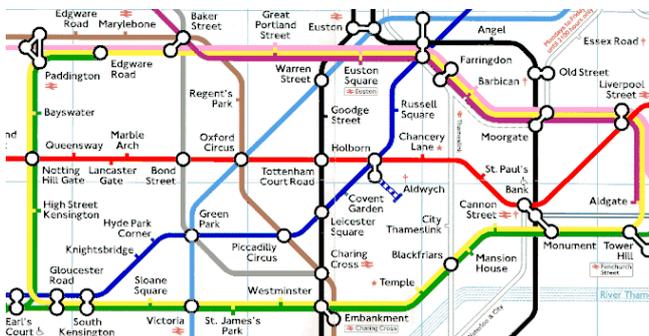


M2property

M2property based in South Kensington provides a range of services including residential lettings, property management, property styling, refurbishment and investment advisory services to property owners in London.



Operating from a centralized, efficient location, M2property provide services to landlords and tenants for properties all over London.



Central London Market for M2 Property

Communication is key to their business and they are in constant touch with UK and international clients and property investors seven days a week. A robust and flexible phone system that can enhance their professional outlook is therefore critical for their business.



For more information on how VOIPLEX can help with your voice solutions

Visit: www.voiplex.co.uk

Tel: 020 7100 8071

Email: marketing@voiplex.co.uk

Business Requirements

- A reliable and cost-effective phone system including standard features of a professional system
- Ability to maintain local identity for various parts of London
- Routing of incoming numbers by function
- A scalable system that can grow with the business

VOIPLEX Solution

- BusinessTalk 500 Fully featured, high grade switchboard comprising a dozen extensions
- Multiple incoming numbers reflecting presence in Chelsea, Notting Hill and other parts of London
- Multiple receptions serving different departments
- 1p/min calls to UK landlines and to over 130 international destinations
- Multi-party conferencing solution as a standard
- Higher grade broadband (SDSL) for enhanced reliability, allowing multiple concurrent calls
- Ability to add more 0207 and non-geographical numbers within one hour from request

Customer Benefits

- Professional business outlook with routing of incoming numbers by location and by function
- Hugely reduced phone bills with 1p/min call charges
- Improved internal communication with free calls between staff
- Full flexibility to install additional handsets without any business disruption
- Consolidated and itemised billing of all calls including reporting by groups of extensions
- Customer care helpdesk on all aspects including support, queries and training
- Immediate customer support via remote access